



"Bonafide's software has provided a conduit for us to continue to grow and serve our market as the #1 leader in the state of Alabama and beyond."

Jamie Tidwell, Vice President Revenue Cycle Management
Med-South, Inc.

Bonafide is the industry's best revenue cycle management solution

DME Software from Bonafide Medical Group is the best business workflow management and facility portal available to the Durable Medical Equipment (DME) and Home Medical Equipment (HME) industries. It is the only DME/HME software that fully and seamlessly integrates into all of your management decisions. Bonafide's total DME/HME software solution can help you maximize efficiency, productivity and profitability in your business. Our single platform solution delivers every DME software advantage available to maximize your margins as reimbursement rates continue to shrink.



The #1 ERP and facility portal that scales with your business.



Simple transparent pricing.



The industry's most advanced mobile app.

Why choose Bonafide?

Bonafide is focused entirely on helping DME providers maximize their success. Our complete solution helps eliminate paper, redundant work, manual steps, and external processes – allowing you to do more business with less staff!

- Clear, straightforward pricing that covers everything you need, from document and order management to billing and more.
- Efficient, best-in-class order processing and management powered by AI.
- Industry leading software portal for hospice and facility order management.
- Software includes the most advanced mobile delivery app.
- Completely integrated touchless CPAP resupply.

From sales, through implementation to daily operation, the Bonafide team is ready to help. Online materials and support are augmented with industry experts who have the knowledge and experience you need to move you forward.

#1 ERP for DME and HME

Bonafide's solution includes all of the following modules



PATIENT INTAKE

Bonafide delivers the ultimate patient intake workflow. Managing incoming patient intakes with a streamlined worklist system empowers you to make informed decisions on how to proceed with each new patient.



BILLING & A/R MANAGEMENT

Without a smart billing system, your business will be chronically under-reimbursed. Bonafide's billing software provides an array of easy-to-use web-based tools that scrub, track, validate coding, mitigate denials, and audit payer payments against pay.



REVENUE CYCLE MANAGEMENT

Bonafide tracks all claim touchpoints with built-in reporting tools and the KPI metrics you need to make smart business decisions to improve your D50 and increase employee productivity.



DOCUMENTATION MANAGEMENT

Bonafide's document management system is included in our seamless software at no additional charge. Our cloud-based storage makes storing, sharing and accessing digital files safe and easy and centralizes your staff job tools.



SUPPLY CHAIN MANAGEMENT

Managing your supply chain is a delicate process and Bonafide uses advanced inventory management and on-demand planning techniques to help you make the right decision.



INVENTORY MANAGEMENT

At Bonafide, we have operational intelligence built into our software so that you can track every item rented or sold. This data is seamlessly exported to your General Ledger of choice so you can accurately know your margins on individual categories of business.



MOBILE DELIVERY

Bonafide includes the industry's most advanced mobile delivery app at no charge. Native iOS and Android apps that allow your team to work when there is no service. Assign serial numbers on delivery that automatically are reflected on the documentation. The signed order automatically confirms the delivery, and it is billed.



ORDER TO CASH PROCESSING

Bonafide streamlines your order to cash processing by eliminating manual bottlenecks, preventing errors and establishing a smooth flow from order intake to delivery confirmation ensuring timely billing and payment.



FACILITY & HOSPICE PORTAL

Bonafide is the leader in managing facility customers like hospice and nursing homes. We provide a comprehensive offering that allows you to partner with your customers like never before. Bonafide's customer-facing facility portal allows them to manage orders, track order progress, and request service and pickups, all while keeping their management informed automatically.



PATIENT RESUPPLY INTEGRATION

Bonafide provides an easy and efficient way to manage your patient resupply program. As a DME provider, you have the ability to manage patients resupply on our core platform or you can choose one of our partners for resupply such as Snapworx, Sleep Solutions (S3), or CMB Solutions.



POINT OF SALE

Bonafide offers a true point of sale system that is easy to use. It allows both patient-centric transactions as well as anonymous purchases. Patient transactions are stored as a part of the patient's record so they can be viewed for returns or questions.



API INTEGRATIONS

Seamlessly connect your key systems to Bonafide through our advanced APIs. Add or update patients, create orders, send documents, update processes, receive updates, general ledger, and more.

