

# BONAFIDE IS RESPONSIVE TO OUR NEEDS AND DYNAMICALLY MADE THE NECESSARY CHANGES FOR US TO BETTER SERVE OUR PATIENTS.

## Situation

At Byers Pharmacy, our goal is to complete the circle in diabetes care. We are a full-service provider of continuous glucose monitors, insulin pumps, and glucose meters, as well as traditional supplies for diabetes treatment. We needed a company that would not only be responsive to our needs but dynamically make the necessary changes for us to better serve our patients. We researched many companies but made our final decision to go with Bonafide. Bonafide's professional staff made it a good transition and had good engagement with all the Bonafide team, including senior leadership. Moving to Bonafide as our ERP provider was a good decision for Byers Pharmacy.

## Problem

For those dealing with the dark cloud of a recent diagnosis or an adverse change in their condition, the silver lining comes in the form of dramatic advances in treatment. In many cases, fingerstick testing, a procedure when the finger is pricked with a lancet to obtain a small quantity of capillary blood, may even become a thing of the past. Your friends at Byers Pharmacy can help you determine which suits you; then, work with your insurance provider to make it part of your ongoing treatment regimen. BYERS's in-network reach covers over 260M+ lives. This means lower costs to your patients, faster delivery, and fewer calls to you and your staff.

## Solution

By using Bonafide as our software provider, we can help a broader group of patients most efficiently. Bonafide's integration into leading e-prescriber platforms enables Byers to maximize efficiencies with the prescriber, enabling a more efficient process. This results in better financial results and maximized patient care.



### The right service at the right price

Our knowledgeable staff members can help walk you through the choices you need to get the results you want.



### The best products and resources

Filling orders quickly and efficiently for prompt delivery on our end - helps you improve what you do on yours!



### The easy way through the hard part

Managing diabetes can be tough on everyone involved, but there's always support available from the people at Byers Pharmacy

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## PATIENT INTAKE



Bonafide delivers the ultimate patient intake workflow. Managing incoming patient intakes with a streamlined worklist system empowers you to make informed decisions on how to proceed with each patient.

## BILLING & A/R MANAGEMENT



Without a smart billing system, your business will be chronically under-reimbursed. Bonafide's billing software provides an array of easy-to-use web-based tools that scrub, track, validate coding, mitigate denials, and audit payer payments against payer contracts to ensure clean claims and complete payment.

## REVENUE CYCLE MANAGEMENT



Bonafide tracks all claim touchpoints with built-in reporting tools and the KPI metrics you need to make smart business decisions to improve your DSO and increase employee productivity.

## DOCUMENTATION MANAGEMENT



Bonafide's document management system is included in our seamless software at no additional charge. Our cloud-based storage makes storing, sharing and accessing digital files safe and easy and centralizes your staff job tools.

## SUPPLY CHAIN MANAGEMENT



Managing your supply chain is a delicate process and Bonafide uses advanced inventory management and on-demand planning techniques to help you make the right decisions.

## INVENTORY MANAGEMENT



At Bonafide, we have operational intelligence built into our software so that you can track every item rented or sold. This data is seamlessly exported to your General Ledger of choice so you can accurately know your margins on individual categories of business.

## DELIVERY & LIVE ASSET TRACKING



Our delivery software is user-friendly and smartphone-enabled, so there are no additional devices to buy your delivery staff. Your delivery staff can use Bonafide to collect a digital time-stamped signature upon delivery.

## ORDER TO CASH PROCESSING



Bonafide streamlines your order to cash processing by eliminating manual bottlenecks, preventing errors and establishing a smooth flow from order intake to delivery confirmation ensuring timely billing and payment.

## HOSPICE WORKFLOW & MANAGEMENT



Bonafide is the leader in managing facility customers like hospice and nursing homes. We provide a comprehensive offering that allows you to partner with your customers like never before. Bonafide's customer-facing facility portal allows them to manage orders, track order progress, and request service and pickups, all while keeping their management informed automatically.

## PATIENT RESUPPLY INTEGRATION



Bonafide provides an easy and efficient way to manage your patient resupply program. As a DME provider, you have the ability to manage patients resupply on our core platform or you can choose one of our partners for resupply such as Snapworx, Sleep Solutions Services (S3), and CMB Solutions.

## POINT OF SALE



Bonafide offers a true point of sale system that is easy to use. It allows both patient-centric transactions as well as anonymous purchases. Patient transactions are stored as a part of the patient's record so they can be viewed for returns or questions.

## THIRD-PARTY API INTEGRATION



Bonafide's platform is built in the cloud and accessible from anywhere on any device with a browser and internet access. Bonafide collaboration begins with automatic and real-time communication via X12 with payors and vendors.



To learn more, visit [Bonafide.com](https://Bonafide.com) or contact us at [info@Bonafide.com](mailto:info@Bonafide.com).

