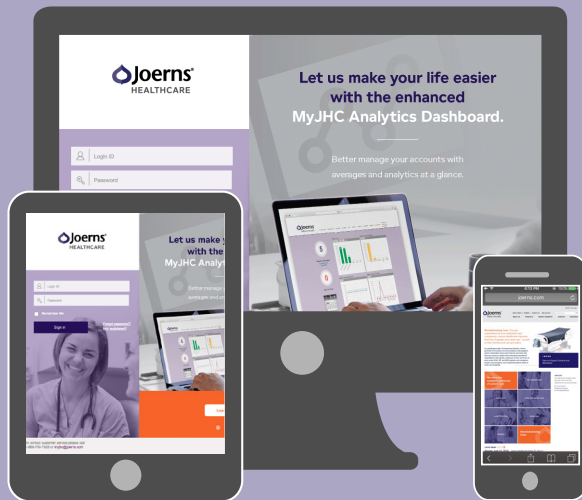


How do I...?

Your Rental Support Guide

To Order Product, Service or Pick-ups



All orders for product, service or pickup need to be done via the [MyJHC.com Portal](https://myjhc.com).

You'll need the following information

- ◊ Hospital Number
- ◊ Hospital Address
- ◊ Name of Person Placing Call
- ◊ First/Last Name of Patient
- ◊ Serial Number (Required for PICK-UP ONLY)
- ◊ Room Number
- ◊ Product Needed
- ◊ Coverage
- ◊ Payor

MyJHC.com
Rental Management Portal

Customer Support

RENTAL ORDER INQUIRY

800.826.0270, option 1

TECHNICAL SUPPORT

800.826.0270, option 2

CLINICAL SUPPORT

800.826.0270, option 3

MYJHC PORTAL

800.826.0270, option 3
myjhc@joerns.com

BILLING

800.826.0270, option 3
billing@joerns.com

REPORTING

800.826.0270, ext 6123
joernsreporting@joerns.com